

Lolland Vand A/S' water kiosk

General terms and conditions

Lolland Vand A/S has established 5 water kiosks on Lolland, where traders can pick up water e.g. for use to flushing etc. These systems (water kiosks) are specially designed to secure the drinking water against pollution.

The systems are also established, as it is strictly forbidden to tap water from fire hydrants. Water tapped from fire hydrants will be reported to the police.

The water kiosks are located:

- Thestrupvej by Gasvej, 4900 Nakskov
- By Rudbjerghallen, Rudbjergvej 16B, 4983 Dannemare
- Opposite Hjulsporet 29, 4930 Maribo
- Havnevej opposite Egeparken, 4970 Rødby
- By Vestre Kaj 58C, Rødbyhavn, 4970 Rødby

Registration

Before you can tap water from our water kiosk, you must fill in a registration form, which can be sent by e-mail to forsyning@lollandforsyning.dk or handed in at the address below:

Lolland Forsyning A/S
Stavangervej 13
4900 Nakskov

You will subsequently be created as a customer. The key can only be handed out in person, and when the deposit is paid.

The processing time can be expected to be 2 working days

Key

You can choose between 2 types of keys:

Cash key

You can only pick up water for the amount deposited on the key.

You must continuously deposit money on the key to be able to pick up water. Payment can only be done in person at the above address, where the key must be brought.

Deposit DKK 500,00 (security for key).

Credit key

You can pick up all the water you need.

Depending on consumption, you will regularly receive a bill for water that you have picked up from the water kiosk - at least every 3 months.

Deposit DKK 2.000,00 (DKK 500,00 security for key + DKK 1.500,00 security for tapped water).

Handing over the key after use

When you no longer want to use our water kiosk, please return the key to us. The key must be returned to the above address, and you will then receive a settlement and a refund of the deposit.

Loss of key

If you lose the key, please contact us immediately so we can lock the key.
You will be charged a lost key.

Deposit and payment

Deposit

The key can only be handed out, when the deposit has been paid into the account below:

SWIFT-adresse/BIC: NYKBDKKK

IBAN nr.: DK2281170003105835

Please write "water kiosk and (company name)" in the message field.

Payment for refueling of cash key or for water, that has been picked up, is made by sending an invoice.

Payment

You will receive an invoice from us when:

- you deposit money on a cash key
- you have to pay for water, that you have picked up from the water kiosk

Terms of payment: 20 days from invoice date

Prices and charges

Water price for 2025 per. m ³ incl. VAT	DKK	23,21	(or at current prices on www.lollandforsyning.dk)
Deposit cash key	DKK	500,00	
Deposit credit key	DKK	2.000,00	
Lost key fee	DKK	500,00	

Keep track of your consumption

You will get access to www.vandkiosk.dk, where it is possible to follow:

- how much water you have picked up
- overview over our water kiosks

Facts about the use of the water kiosk

As a customer, you must make sure that you have the correct Storz coupling of type C x 2", which can be connected to our system.

Damage to the system

If you as a customer cause damage to our system, we ask you to contact us immediately on tel. 7230 1111.
You must expect that you will in principle be liable for the damage, you have caused to the system.